



### Login

The website is www.gpsandfleet.io. Your username and password were emailed to you from michael@gpsandtrack.com. If you don't see the email please check your spam folder. If you still don't see it, you can call us at 800-578-1809 or email support@gpsandtrack.com



### **Name Your Device**

Once logged in you'll need to add your device to see it on the map. Go to Settings> Add/Edit Device > Add Device > Click the Dropdown box next to Search IMEI.

> Select the Serial Number that matches the Serial Number

on your Device> Enter New Device Name> Choose an Icon> Click Add Device on the bottom right hand corner.

Please note if device is not yet installed it will show up in its default location in Kentucky and will say last read 8 years ago. This is all default information. Every brand new device says this before getting installed.





# Red cable - Normer Supply (12 V) Bit Cable - Ground Write Cable - Ignition sense Other Wires Hang loose

Please note if you are installing this on a Trailer or asset where ignition sense is unavailable, please connect the white wire with the red wire to the 12V constant power source. Then email support@gpsandtrack.com and request the device be reprogrammed with virtual ignition.



### Quick Start Guide Fleet Waterproof Tracker





### **Check Placement and Lights**

Once you install the device you will see a blue and green light start blinking rapidly. After a few minutes the lights should slow down and the device will start updating on the website. If you are hooking this up to the taillights please leave the lights one for about 10-15 minutes to charge up the back up battery.



Placement is crucial. DO NOT ENCLOSE IN METAL. The device needs access to the GPS satellites in the sky. The device will read well through fiberglass, plastic or wood. The device is waterproof so it can be placed outside as well.



# **Ready to Track!**

You are all set! When the device is connected to power, it will update every 1 minute while moving/ignition on and once every 2 hours when not moving/ ignition off. If device disconnects from power (while using the tail-lights as your power source for example), then the device will run on its internal back-up battery and update periodically about every 8 hours. Once it connects back up to power it will update normally and recharge its back-up battery.

Be sure to download our app! APPLE: GPS-Fleet ANDROID: GPSandFleet

## **Troubleshooting a Device**

If the device is not updating after installation, first check to see if you are using the white wire for ignition. If your equipment doesn't have ignition please hook the white wire with the red wire to the 12V constant and email support@gpsandtrack.com to change your programming to virtual ignition.

Please ensure the device is not enclosed in metal. Take it outside of the garage for a short drive.

If you are hooking this up to the taillights please leave the lights one for about 10-15 minutes to charge up the back-up battery.

If you are still having issues please make note of what you see the lights doing and email support@gpsandtrack.com or call 800-578-1809 option 2 for further trouble-shooting.